



CURRENCY CHOICE BEST RATE

Claim Form

Claim details (please complete in block capitals)

Title (Mr, Mrs, Ms)..... First Name.....
Last Name.....
Address
Post Code and City.....
Country.....
Tel No (include country and area code).....
E-mail address (not in block capitals).....
Date of purchase.....
Name of shop in which the purchase was carried out.....
Location of shop.....

In addition to completing this form, please ensure that you follow the steps below in order to make your claim. Please note that incomplete claims automatically will be dismissed.

1. Enclose a copy of the purchase receipt showing the rate of exchange applied by Global Blue. Make sure that the copy is clear and easy to read.
2. Enclose a copy of your credit card statement clearly verifying that a better effective rate (including any fees) was applied by the credit card issuer for another transaction (excluding cash withdrawals) carried out on the same day, in the same country and on the same credit card as used for the purchase referred to in 1.
3. Sign, date and enclose the Customer Declaration attached.
4. Send the Claim Form, including copy of purchase receipt, copy of credit card statement and Customer Declaration by either mail, e-mail or fax to:

GLOBAL BLUE
Centralized Services Center
P.O. BOX 363
810 00 Bratislava 1
SLOVAKIA
Fax no. +421 232 222 522
E-mail: currencychoice@global-blue.com

If you state your e-mail address above, Global Blue will send an acknowledgement of receipt of the Claim Form to the e-mail address stated.

Questions should be addressed to the addresses above or telephone no: +421 232 111 111.

Customer Declaration

Ideclare that I used the
(name)
Dynamic Currency Conversion service of the Global Blue Group on
the.....
(date)

By enclosing the documents as requested in the Claim Form I confirm that my credit card issuer would have provided me with a better rate of exchange (including any fees) had I chosen not to use the Dynamic Currency Conversion service of the Global Blue Group.

I have read and agree to the General Conditions stipulated by Global Blue for the provision of its CURRENCY CHOICE BEST RATE.

Signature.....

Date.....